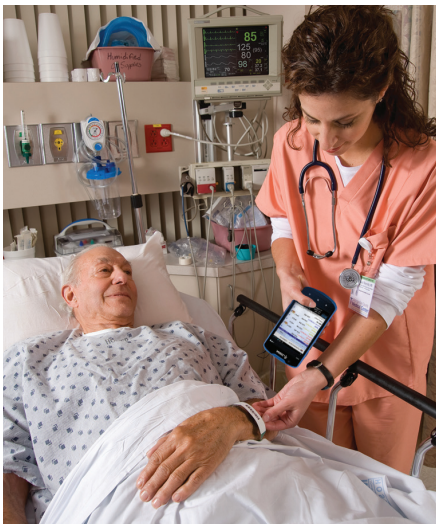
SCC Supporting Product

SoftID®



SCC Soft Computer's SoftID utilizes a combination of barcode scanning, with automation technologies to provide laboratories with a wireless, efficient, mobile, and dependable means of verifying patient identification prior to blood collection. SoftID provides both PC and handheld versions to facilitate the management of this valuable information.

SoftID provides positive patient identification for the collection of specimens. This software application enhances patient safety by verifying that the patient being drawn has the correct specimen barcode labels placed correctly on the various specimens. Laboratory efficiency is improved by automating the documentation of specimen collection data being sent to the LIS. End users are guided step by step through the collection process including dynamic collection list generation, draw order display, and communication to other end users when a patient is having specimens collected.

FEATURES AND BENEFITS

Feature: Electronic positive patient verification
Benefit: SoftID provides effective, error-free patient identification at the point of care. This electronic positive patient verification solution helps prevent dangerous medical errors by making accurate and reliable patient information immediately available to caregivers throughout the hospital stay.

Feature: Easy setup
Benefit: SoftID is integrated with SCC's SoftLab® LIS for ease and speed of implementation and to minimize ongoing maintenance requirements. SoftLab acts as a hub for information integration so new interfaces are not needed.

SoftID utilizes user profiles and administrator roles to better manage the information flow between SoftLab and the phlebotomist. This enables users to tailor system features to workflow changes related to morning, afternoon, and night phlebotomy draws.

The ability to define user profiles and roles reduces the size of the overall collection list, giving users only the information they need. Collection lists contain only patients for the specific nursing station/floor.

Feature: Draw order of the specimens
Benefit: The specimen draw order will be displayed on screen, and the labels will print in the order to be collected.

Feature: Bluetooth tap to pair bonding
Benefit: SoftID allows users to bond handheld devices to the BT printer by holding the two devices next to each other, thus allowing any printer to be used with any device.

Feature: Assign patients to end user
Benefit: SoftID PC allows users to assign patients to a phlebotomist. This ad hoc assignment will allow the patient to display on the user collection list regardless of the patient's location. On the Android device, the user has the ability to assign patients to themselves so that others know they are headed to the patient's room.

Feature: Change collection lists without logging out of the SoftID application
Benefit: SoftID offers a valuable time-saving feature that enables users to review other collection lists without logging out and re-entering the application.

Feature: Reliable tracking system for phlebotomy
Benefit: Proper and reliable identification of laboratory specimens and samples is the foundation for an efficient and error-free laboratory. SoftID will transmit the collected data back to the LIS for on-demand updates improving the effectiveness of communication among caregivers by providing complete and accurate data in real-time updates.

FEATURES AND BENEFITS

Feature: Phlebotomy collection list
Benefit: By utilizing wireless queries, SoftID can update phlebotomy collection lists for the caregiver, including stat orders, cancellations, and add-on tests. SoftID offers the unique ability to search for collection lists by priority, ward, specimen, nurse collected, and phlebotomy collected. With a portable printer, SoftID allows the printing of collection labels at the patient's bedside, which increases workflow efficiencies and provides a safer more HIPAA-compliant environment. SoftID supports multiple platforms. The PC version can be stationary or used on WOWs (workstations on wheels). A handheld version can be installed on various handheld devices.

Feature: Wireless query
Benefit: This enhanced functionality enables users to obtain real-time patient orders, which helps to avoid unnecessary specimen collection. Preprinted specimens can qualify to the query as well as to the collection list.

Feature: Collection list reflects when a phlebotomist is in the patient room
Benefit: This improves workflow and efficiency by avoiding two phlebotomists going to the same patient room.

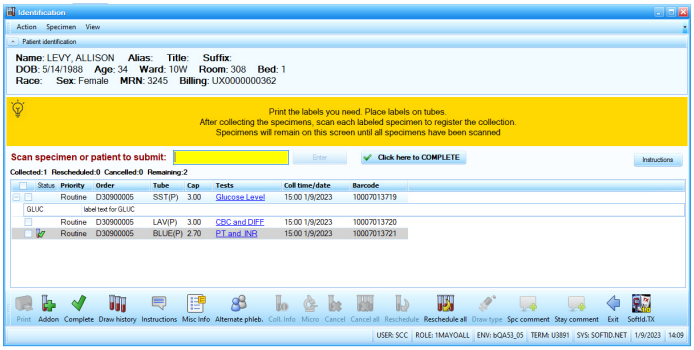
Feature: Wireless download of software to handheld devices
Benefit: SoftID provides a great time saver by eliminating the need to bring all the devices to a central location to load the software to the handheld devices.

Feature: SoftID supports multiple time zones and multiple sites
Benefit: For clients with satellite facilities in multiple time zones, SoftID will ensure that the proper collection time is reflected in respect to the patient's local time zone. The various sites can be set up uniquely to ensure their desired workflow is met.

SAMPLE SCREENSHOT

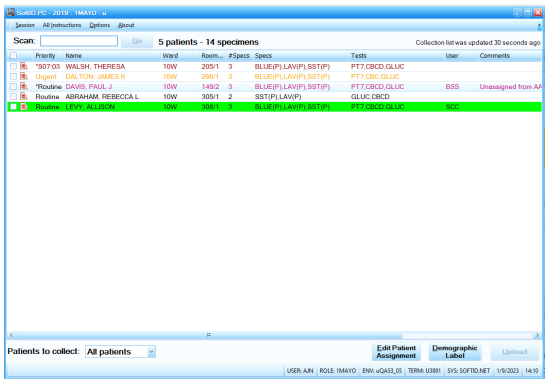
SoftID for Windows

SoftID has a PC version that allows system-wide monitoring of phlebotomy and nurse collections. The provided hints and instructions provide a boost to overall efficiency and time management practices.



SoftID Collection list window

SoftID provides a collection list that updates dynamically, sorts according to various criteria, allows patient assignment, displays the various collection priorities in different colors, and highlights a patient in green when a phlebotomist is already in the patient's room.



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SCC Soft Computer
www.softcomputer.com

SCC Soft Computer
5400 Tech Data Drive
Clearwater, Florida 33760
(727) 789-0100
sales@softcomputer.com