SoftGenePortal®

Introducing a novel way to communicate with clients and patients online: the SoftGenePortal, from SCC Soft Computer, the leader in laboratory and genetics information system solutions.

- SoftGenePortal provides direct to consumer testing/reporting.
- Orders can be placed directly into SoftGenePortal for the patient/client to view test results and reports.
- Online connectivity supports remote consultations.
- Electronic notifications can be sent via the Web to numerous handheld or PC-based devices providing options reflective of today's preferred communication modes.
- A new Patient Portal provides report accessibility and payment functionality.
- SCC's SoftGenePortal also presents a unique marketing venue to advocate users' organizations and update their customers on their current test menu or laboratory services.

A support module to SCC's Genetics Information Systems Suite®, SCC's innovative SoftGenePortal revolutionizes communication with users' clients by providing integrated online ordering enhanced with Wizard functionality, result review, consultations, notifications, and reporting. Each users' SoftGenePortal website offers the unique opportunity for organizational branding and communications to their current and prospective customers. The new Patient Portal supports patient self registration for testing, as well as secure report retrieval and invoice payment. The ease of use and convenience of the SoftGenePortal features and functionality will optimize users' laboratory service and propel their organizations into the age of electronic communications.

FEATURES AND BENEFITS

Feature: Online ordering now enhanced with Wizard functionality that provides real-time information on incoming volumes, ensures that required data is provided, automatically prompts the ordering party at accessioning entry with appropriate test ordering guidance, and enables users to request any unique additional information required for specific testing.

Benefit: This functionality reduces resource needs in accessioning, eliminates delays experienced with incomplete paper requisitions, cuts costs associated with manual follow-up, and supports optimized patient care while reducing unnecessary testing.

Feature: Using the SoftGenePortal webpage, users can brand their client-facing webpage to advocate their organization, communicate updates such as new test offerings, and provide educational information.

Benefit: This serves as a built-in, cost-effective marketing and educational venue.

Feature: The Client Dashboard provides a user interface designed for the provider to view all of their patient records from a single entry using different search criteria. Users can bridge to requisitions, orders, reports, and messages. The view includes ability to customize which columns to display, record sorting by column, and filtering of records by matching type and column value. All types of reports can be fully displayed, and provider can easily distinguish abnormal or critical result reports due to highlighted color based on abnormality logic.

Benefit: Easy to use interface for providers to view all their requisitions, orders, results and messages from one entry. This feature provides consolidated access for the provider to all their patient data with the ability to customize views for more specific searching and filtering.

Feature: The SoftGenePortal online notification capabilities replace phone and fax communications. Notifications can consist of the following: status updates of test results, online availability of results or reports, reflex or adjunct test guidance, hyperlinks to relevant journal articles or policy statements, and even forms such as required consent or add-on test attestation forms.

Benefit: Users can provide real-time notifications without delays often imposed by office hours or personnel availability. Efficiency gains and cost savings in clerical areas.

Feature: Patient Portal – Self Registration and Report access

Benefit: Patients can now register securely for testing directly, in an SMS enabled, password protected site including barcode confirmation to streamline registration and collection processes. Patients can access their reports in compliance with the patient access law, recently enacted by the Department of Health and Human Services (HHS).

Online Ordering Interface

The Online Ordering interface can be specifically configured for users and their clients' needs with as many template versions as desired. Required fields are user defined, and SCC's rules-based system allows users to trigger prompts based on user-defined criteria. These prompts can contain test ordering suggestions, educational links, or requests for additional information.

Notifications

Notifications to physician clients can be sent via the portal to request additional information, request test add-on attestation, or to provide test status notices. This eliminates the need for faxed forms or phone calls, and these notifications can be auto-triggered from any of SCC's Genetics Information Systems Suite lab modules thus eliminating the communication delay and personnel time associated with more manual mechanisms. Notifications can be received via a multitude of handheld electronic devices providing flexibility and convenience.
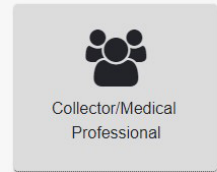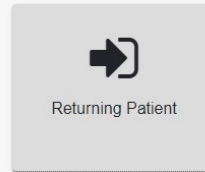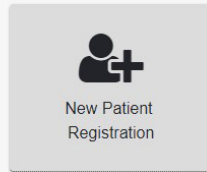

Client Dashboard

Search patient records by different Search criteria from a single entry, and bridge to Requisitions, Orders, Reports, and Messages modules.

Patient Portal

The Patient Portal provides secure yet easy access to patient registration and test reports providing seamless availability in compliance with the newly updated CLIA 1988 rules (FR 2014-02280) without significant resource investment or cost to users' organizations.

The Patient Portal also provides the opportunity for a patient to view invoices and provide payment. Consumers have come to expect this level of convenience, and prompt payment reduces costs associated with revenue collections.

New Patient Registration

Returning Patient

Collector/Medical Professional

Registration - Account

Please provide patient account information and communication preference
*All the required fields below should be filled

User Name (Login)*:

Password*:

Confirm Password*:

Password Recover Pin Code (4-digit number)*:

Confirm Pin Code*:

Wireless Provider:

Communication Preference*:
Email

Email Address*:

Confirm Email Address*:

Mobile Phone (SMS capable):

Confirm Phone Number:

Next

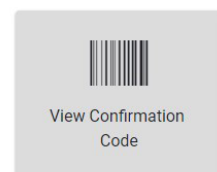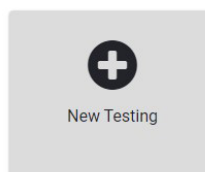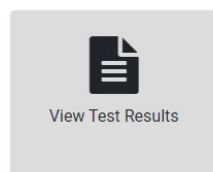Thank you for Registering for COVID-19 testing.

Your confirmation number is: T260

Please save or print the confirmation and bring it with you to specimen collection.

Confirmation number was also sent to email address you provided:
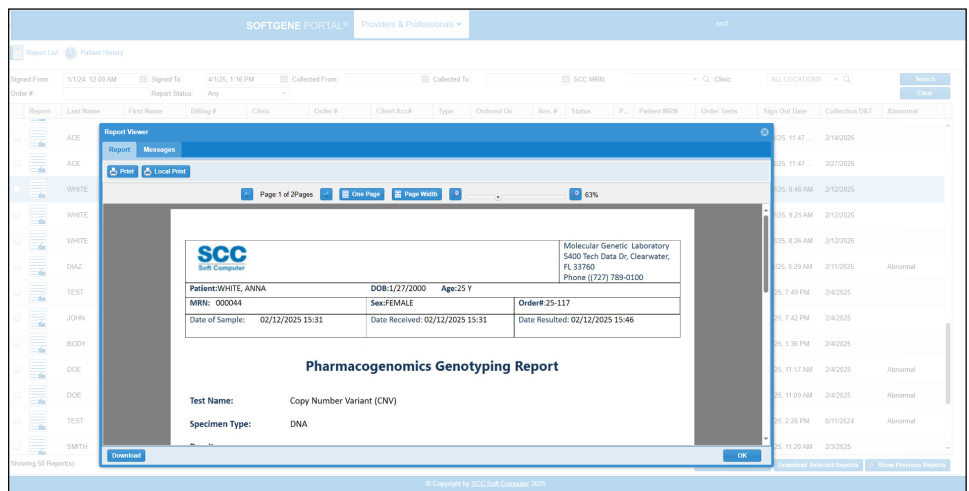demopatient@softcomputer.com

Print

View Test Results

New Testing

View Confirmation Code
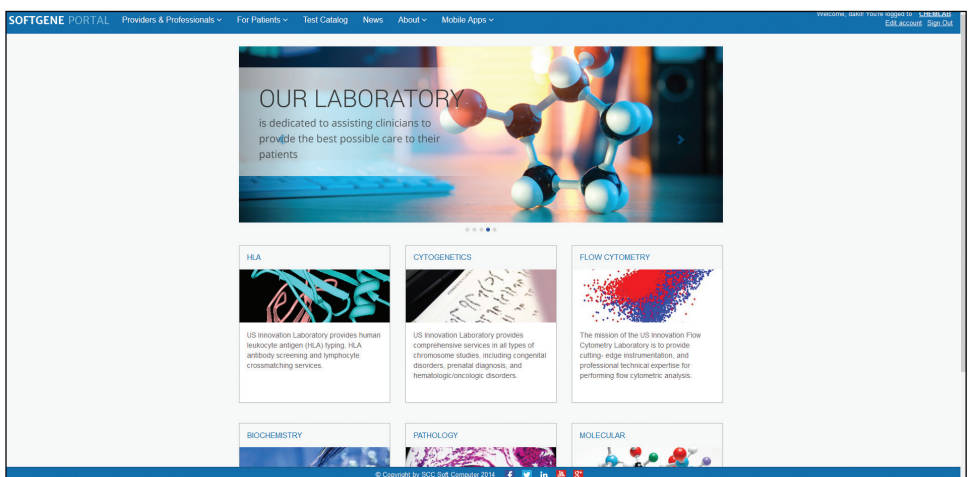
SAMPLE SCREENSHOTS

Reports Module

Contains all information about results requested by a specific doctor/clinic. Provides comprehensive reports about patient results including results interpretation. Information is provided in PDF.

Client Personalized Website

Build-in Content Management System allowing for easy website management.

Mobile Applications

Android version of Reports module (SoftGenePortal mobile applications are available on Android, IOS and Windows phones.)