

# SoftBill®/SoftBillPlus®



When it comes to laboratory billing and accounts receivable, it's not just about numbers. It's also about people and technology working together to accommodate all partners and customers that are vital to your operation. Your accounts receivable solution should automate the billing process to generate clean claims in a timely manner. SoftBill and SoftBillPlus provide a comprehensive and versatile billing solution that gives you the competitive edge.

SoftBill and SoftBillPlus offer advanced features to meet the specific billing requirements of a clinical environment. These are fully integrated, scalable systems designed to support complex business requirements. SoftBill and SoftBillPlus provide a seamless interface that supports billing via the HIS, and includes the ability to bill clinics, physician groups, and nursing homes.

## FEATURES AND BENEFITS

**Feature:** Ability to meet the latest CMS regulations and HIPAA security guidelines  
**Benefit:** Provides the ability to monitor and review access to patient health information allowing for verification of security setups. In addition, audit trails of changes to patient health information allow you to see who made the change and what the changes were, thus giving you full control of access into the system.

**Feature:** Automated Bundling and Unbundling of Tests  
**Benefit:** SoftBill and SoftBillPlus enable users—through user-defined rules—to automatically combine tests into Groups/Panels or combine the same tests with single units into a multi-unit test. The system also assigns necessary CPT/CDM codes to meet users' HIS billing requirements. In addition, the system enables users to unbundle tests into appropriate components and to apply CPT/CDM codes. This eliminates manual intervention and enables users to meet their HIS billing deadlines.

**Feature:** Payor Redirection  
**Benefit:** SoftBill and SoftBillPlus enable users to provide billing to more than one destination or combine billing from multiple sources. Using Redirection rules, charges can be directed to defined payors based on multiple criteria. This also allows for redirection by types of charges (e.g., Technical versus Professional). This ensures that billing gets to the correct location with little or no user intervention.

**Feature:** Modifier automation  
**Benefit:** The use of modifiers is an important part of coding and billing for healthcare services. SoftBill and SoftBillPlus allow users to define the modifiers needed for their organizations and automatically assign these modifiers when appropriate. This reduces manual intervention, maximizes revenue, and minimizes denials.

**Feature:** National correct coding initiative  
**Benefit:** The system automatically checks CPT combinations of tests for appropriate modifier assignment. This enables the organization to prevent unnecessary billing denials based on incorrect coding and allows for improved cash flow.

**Feature:** Multi-tiered pricing with carve-out options  
**Benefit:** Allows users to define multi-tiered fee schedules with carve-outs. SCC's fee schedule options minimize the tedium of defining multiple fee schedules with minor differences allowing for better control and flexibility of pricing.

**Feature:** Client billing  
**Benefit:** SoftBillPlus enables users to bill clients, physician groups, clinics, and nursing homes. The system allows for creation of billing on a user-defined frequency and entry of payments independent of the HIS.

**Feature:** Automatic scheduling  
**Benefit:** SoftBill/SoftBillPlus allows for automatic scheduling of recurring invoicing and billing functions. This enables you to schedule your jobs when you need them and minimize impact on system efficiency.

